



Purchase information for Holiday Show tickets - 2024

Below you will find detailed instructions about how to use your Rewards Code (for your pre-paid package tickets) and how to purchase any additional tickets using our online service. If after reviewing this information you still have questions, you may contact the CDA office (email is best - office@concorddanceacademy.com) and someone will get back to you to provide assistance.

Ticket sales open **Monday, November 11th at 6:00 PM EST for those who receive a code.** The public will be able to purchase tickets on Wednesday, November 13th at 8pm.

Every family participating in the show will have a rewards code provided to them via email from the CDA Office, once their November account balance is at zero. (It will take a couple of days to send out all the codes, so please be patient.) **You will need this code to unlock tickets that you have paid for with your Holiday Ticket package.**

Each reward code is unique, and once it has been redeemed it will no longer be valid. **The code you receive will ONLY work for 2 tickets to each show paid for with your ticket package (regardless of how many students per family.)**

The **ticket link** (<https://buy.tututix.com/ConcordDanceAcademyNH>) can be found in your ticket code email and on our website on the "Holiday Spectacular" tab. This link may be used by anyone, including family and friends, to purchase tickets for the show.

Tickets must be purchased for **EVERYONE** who attends the show, including small children. This is a fire code regulation. The show order will be posted on the Holiday Spectacular page of the website for your reference. All students in our combo classes dance in the first half of the show and will be picked up at intermission. If you are staying to watch the second half with them, they will need a ticket.

Students in our Combo Classes dance in one of our Holiday performances - all other students dance in all three of the shows. Here are the combo class performances for your reference:

Combo 2-4 Monday 4:30 will be dancing Saturday at 1 PM

Combo 5-7 Monday 5:30 will be dancing Saturday at 1 PM

Combo 2-4 Tuesday 5:30 will be dancing Saturday 6 PM

Combo 5-7 Tuesday 4:30 will be dancing Saturday at 6 PM

Combo 2-4 Saturday 9:30 will be dancing Sunday at 1 PM

Combo 5-7 Saturday 10:30 will be dancing Sunday at 1 PM

Once the tickets are live on TutuTix, all calls for general assistance will go through them, not the CDA Office (we can assist with the basic process but cannot make changes or refunds for sales). If you lose your rewards code, you may absolutely contact us for assistance, and we will help you.

If you choose the "print at home" option and are only redeeming for the number of tickets in your ticket package, there will be no additional fees. If you need more tickets than what is included in your ticket package you may purchase them at the same time as using your Ticket Code. Additional tickets are \$25.00 and there is a service fee as well as an option to have Souvenir paper tickets sent to you at an additional cost if you are interested.

PLEASE REMEMBER - IF YOU GO ONLINE AND HAVE A PROBLEM WITH YOUR CODE, PLEASE STOP AND REACH OUT FOR ASSISTANCE. WE CANNOT REIMBURSE YOU IF YOU CHOOSE TO PURCHASE THE TICKETS RATHER THAN SEEK HELP.

INSTRUCTIONS for purchasing your Holiday Show tickets on TutuTix using your Ticket Rewards Code:

1. Have your rewards code ready.
2. Go to the link (<https://buy.tututix.com/ConcordDanceAcademyNH>) no earlier than 6pm on Monday, November 11th.
3. Select the first show you would like to redeem your Ticket Package for.
4. Enter your ticket code in the "Enter Offer Code" box and select "Submit" The tickets you are eligible to redeem will appear under a half moon shape.
5. To select seats, use the "plus" or "minus" sign located to the right of your screen to zoom in or out. The stage will be located closest to the top of the screen on the device you are using.
6. Click on the seat you would like, a pop up will appear. Be sure to select "Add" next to the "Free Ticket" line first until you have redeemed all free tickets.
- 7. Scroll to the bottom of the page.**
9. Select **"Add Tickets"** shown under your selected seats. This will bring you to your cart and you should see that your code has been redeemed for those seats.
10. Repeat steps 4-9 if you need tickets for other shows.
11. Once all seats have been selected and your code has been fulfilled, scroll to the bottom of your screen in your "Cart."
12. Select either "Souvenir" or "Print at Home/Mobile" for your delivery method. (Additional fees will apply if you select the Souvenir option)
13. Follow the prompts to finish checking out.

Still have questions? Please contact the office via email and someone will reach out to assist you. THANK YOU!!